

FORM FOR COMPLAINT OF GOODS

Have you decided to complain about the goods? You can do so within 2 years from purchase of goods. Please fill out this form and attach it to the goods you are going to complain about

Personal data of the customer:

Name and surname:

Address:

Telephone number:

E-mail:

Order details:

Order number:

Order creation date:

Product name:

Number of returned pieces:

Reason for complaint:

1. damaged or deformed frame
2. broken frame or part thereof
3. peeling paint
4. missing parts of the model
5. stains
6. missing rhinestones, decorations, etc...
7. other:

Return address:

DUOS online, s.r.o., Dunajská 3, 811 08, Bratislava, Slovenská republika

Date:

Signature: